

General Data Protection Regulations (GDPR)



At Northstone Systems, we take data protection very serious. That is why we have been reviewing all of our policies in the build up to the General Data Protection Regulations which will come into force on the 25th May 2018.

As part of that commitment, we have been reviewing all of our procedures in relation to iVech, both internally and externally. We have identified a number of areas that we have / are working on in order to provide a better environment and to ensure we comply.

This includes:

- Reviewing and rewriting our data protection and data breach policies
- Changing some of our in-house processes to be more secure
- Introduced new form fields when adding customer data into our systems
- We're working on a new eSignature system from a third party provider
- We're building data monitoring tools for clearing out old customer information
- We're building a tool to get re-consent for the information you already hold
- We're building a tool for use with subject access and right to be forgotten requests

GDPR is something new, which businesses small and large all need to comply with come the deadline in May.

We've took the approach that we will learn and adapt our processes as more guidance and understanding around GDPR takes place. Our staff are taking part in both internal and external workshops to fully understand all the changes required.

As a customer, if you believe that we've missed something, please let us know. We take all feedback from customers very seriously and will always endeavour to accomodate any additional needs promptly.

What is GDPR?

The General Data Protection Regulations is a new set of EU laws which apply to all countries in the EU. The regulations will replace the UK's current Data Protection Act 1998. It's been stated that GDPR will still apply once the UK has left the EU.

Remember...

Although we have a data protection policy in place, as a hire customer, you still need your own policies. We comply with GDPR, however, you still need to ensure that the processes at your end comply (IE. getting consent for the data you store with us).